PMDP

PERFORMANCE MANAGEMENT & DEVELOPMENT PROGRAM

School of Education

Supervisor & Employee Training



Talent Recruitment and Engagement office of HUMAN RESOURCES UNIVERSITY OF WISCONSIN-MADISON

SUPERVISOR & EMPLOYEE Version 2.1 | Updated July 2018

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PERFORMANCE MANAGEMENT & DEVELOPMENT PROGRAM (PMDP)

PMDP is a new software program available to campus to streamline and track the activities and conversations required by UW–Madison's <u>performance management policy</u>. The Performance Management and Development Program (PMDP) will provide UW–Madison with a centralized system for tracking and documenting these actions, providing the campus with greater consistency in how performance management is recorded.

SUPERVISOR & EMPLOYEE TRAINING

This module is geared toward learning the performance management functions for supervisors and employees within PMDP.

PURPOSE

The purpose of this module is to introduce you to the PMDP environment and the procedures for capturing, documenting and tracking performance management activities in compliance with the performance management policy. Employee / Supervisor responsibilities within the performance management policy include:

Supervisor:

- Completes all elements of the performance management program in compliance with the policy and any applicable division policies/processes in a timely manner
- Conducts frequent meaningful conversations with employees on their performance, goals, and growth
- Seeks assistance from division/department HR when necessary

Employee:

- Understands the performance management program and process
- Fully participates in the performance management program in a timely and constructive manner

LEARNING OUTCOMES

At the end of this module, you will be able to:

- Identify where to access PMDP
- Define the differences in user access and permission structure
- View how to navigate the dashboard and menu structure within PMDP
- Work through performance activities from start to finish using the participant guide and other resources



What are your expectations for this class?

SYSTEM ACCESS

PMDP is accessed at **pmdp.hr.wisc.edu** or through MyUW portal. The system will be available for your Division use on July 13, 2018. The system requires single sign on with your UW-Madison NetID and password.

Go to pmdp.hr.wisc.edu and you will be directed log in with your NetID and password

University of Wi	sconsin-Madison Login	
	Login	
	NetID	Forgot NetlE
	Ex: bbadger	
	Password	Forgot password
	Login	

OR add PMDP to your MyUW portal home page. Go to MyUW Home and type **PMDP** in the search box

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A Home					+ Add more to home 🛛 🛑 Expand wid	lgets
	Box	Working at UW	Email	Scheduling Assistant		
	Ŷ	Order Online for Campus Diving with N Faculty and Staf Breakfast at Aturni ALEX Helps with Benefith Decisions Aurnei Park Opens Finday Symposium Explores Seven Dimensions o Showing 5 of 10	shelly.vlishavel@vlist.edu	Ë		
	Launch full app	See all	Launch full app	Launch full app		
	Time and Absence	Payroll Information	Personal Information	Learning and Talent Development		
	Ø	09/29/2017 Earnings Statement 09/01/2017 Earnings Statement 08/01/2017 Earnings Statement		All courses and My transcript		

Click +Add to home to add PMDP as a widget on your home page

Ŵ	MyUW	
	All 1	MyUW Directory D
Ν	Iyuw	
P	erforma ce tool to fatat	Management e documented conversations between managers and employees.
1	Add to home	Details

PERMISSION GROUPS

Currently, six distinct permission groups are assigned in PMDP. A combination of the permission group, the team to which you belong (based on UDDS), and the role you play determine the actions that are available to you. The primary roles/permission groups involved in the administration include "Division HR" and "Department HR". The six permission groups include:

Permission Group	Description
Employee	Access to the employee's performance activities only. Additionally, all
	performance activities completed for the employee within PMDP will be
	available to the employee within PMDP on demand (24/7) through the
	website and MyUW portal.
Supervisor	Has access to performance activities for only those employees they
	supervise (direct reports). Additionally, will have access to their own
	employee performance activity (same as employee description).
Indirect Supervisor	Has viewing access only to evaluations and status of evaluations for the
	UDDS(s) assigned. This group will not receive email messages about
	status updates and does not have ability to perform administrative tasks
	such as move, re-open, close or acknowledge evaluations.
Department HR	Has access to view and maintain HR performance activity functions for
	the employees/supervisors within the departments that they are
	administrators of. Will also have access to the supervisor function if they
	have direct reports (same as supervisor description). Additionally, will
	have access to their own employee performance activity (same as
	employee description).
Division HR	Has all the capabilities of Department HR, as well as access to view and
	maintain HR performance activity functions for the entire division. Will
	also have access to the supervisor function if they have direct reports
	(same as supervisor description). Additionally, will have access to their
	own employee performance activity (same as employee description).
SuperUser /	Central OHR TRE staff are the only users in this permission group. This
Administrator	allows full access to configure and troubleshoot the system.



PMDP PROCESS



EVALUATION CYCLES



PMDP DASHBOARD VIEWS

SUPERVISOR



Supervisors will have a dashboard under the HOME menu option which displays performance activities completed and in progress for their direct reports. They can view previous evaluation activity of which they have completed as well as current evaluation activity they have started.

The four tabs on the Top Menu Bar are

- Home Dashboard View
- My Performance Employees own performance activity and history
- Manage Ability to search by each direct report
- Help Link to Help tools and documents



Lê

PMDP DASHBOARD VIEWS

EMPLOYEE

		Home H	lelp			
Performance Evalu	ation H	History				
EmpIID	00795	341				
Name	VILS H	AVEL, MICHELLE				
Evaluations		Evaluation Type	Status	Overall Rating	Evaluation Period Start Date	Evaluation Period End Date
	Edit	Summary Evaluation	Waiting on Supervisor		12/16/2015	7/13/2017

Employees (who are not also supervisors) will have only the Home and Help menu options where they can view any evaluation activity completed for themselves that was created within PMDP and help tools and documents.

The two tabs on the Top Menu Bar are

- Home Employees own performance activity and history
- Help Link to Help tools and documents



BEGINNING AN EVALUATION -SUPERVISOR

The Supervisor will begin a performance evaluation by selecting the employee they wish to evaluate. This can be done several ways:

On the Performance Management Tab (HOME on Top Menu Bar) find the employee. You can click on the EmplID or on the Start Evaluation link under Status

Performance Management Performance evaluation informat	in yees	assigned to su	PMDP Dash	board	Set	arch:
L.		Prev	ious Evaluation		Current Evaluation	×
Name –	EmpliD	Туре ↓₿	Date Completed $\downarrow \begin{tabular}{l} \downarrow \begin{tabular}{l} \downarrow \end{tabular}$	Туре ↓₿	Date Started	Status 🕕
BACULIK, SUSAN C	00392833	>			(Start Evaluation
BOWERS, LAUREN M	00444415			Summary Evaluation	7/19/2017	Continue Evaluation
	1					<u>_</u>

You can also find the employee by clicking on MANAGE on the Top Menu Bar and search by your direct reports.

	Employee	
	Employee	[]
	EmpliD	BACULIK, SUSAN C BOWERS, LAUREN M
	Name	PINI-MARTEN, ERICA C PALAO, ADIN'G RAY, CHRISTINE SU, NAJ-FEN
	Nickname	VILS HAVEL, MICHELLE
Once Employee is selected you will see	Position Number	Position Number
and if there is no previous click on	Start Date	Start Date
"Create New"	Probation End Date	Probation End Date
Performance Evaluation History		
EmpIID 00446486		
Name FINI-MARTEN, ERICA C		
Evaluations Create New		

BEGINNING AN EVALUATION -SUPERVISOR

There are five performance activities to choose from:

- Thirty Day Conversation
- Mid Probation Conversation
- Summary Probation Evaluation
- Midpoint Conversation
- Summary Evaluation

Chose the performance activity you wish to create and click "Create"

Create Performance Rec	ord	×	
Evaluation Type	Summary Evaluation	•	
		Create	

Input the "Evaluation Period Start and End Date" and click Save & Next

eneral Expectations	Criteria for Success	Goals A	Attachments	Overall Rating	Status			
ank you for your participation dison employees.	in this performance ma	anagement proces	ss. Identifying a	areas of strength an	l opportunities for growth is an ir	mportant activity in fo	stering development of U\	∿-
ase give each section thougl Ilized by the supervisor.	ntful consideration. You	may return multip	ole times to co	mplete this evaluatio	n. All content may be modified by	y the person who cre	ates it, until the evaluation	is
	Supervisor Amy I	-lawley						
Evalu	ation Type *	Hawley mmary Evaluation	1					
Evalu Evaluation Period	Supervisor Amy I nation Type * Su Start Date * 07/	Hawley mmary Evaluation 01/2017	1	•				
Evalu Evaluation Period Evaluation Perio	Supervisor Amy I ation Type * Su Start Date * 07/ d End Date * 06/	Hawley mmary Evaluation 01/2017 30/2018						

BEGIN EVALUATION - EMPLOYEE

Once your supervisor begins the evaluation activity you will receive an email notification. If the evaluation type is a Summary or Summary Probation Evaluation, you will be asked to complete your Self -Appraisal portion. (NOTE: Thirty Day, Mid Probation and Midpoint Conversation evaluations do not have a self-appraisal portion)

erformance Evaluatio	1		Back to Performant
Employee EmplID Employee Name Employee Unit Evaluation Type Evaluation Status	00530533 GOMEZ RENDON, SARAH EDUC/GEN ADMIN/DEAN'S OFFICE - HR A Summary Evaluation (7/1/2017 - 6/30/2018) Waiting on Supervisor	SST ADV	
Employee Self-Appraisal	Attachments Status		
Employee Status	NOT Complete		
Self-Appraisal is an opportu supervisor once the employ	nity for the employee to highlight key accomplis ee allows. Employee may modify content until th	hments during the evaluation period and he evaluation is finalized.	areas for development. Responses will be visible to the
Self-Appraisal is an opportu supervisor once the employ Question	nity for the employee to highlight key accomplis ee allows. Employee may modify content until th	hments during the evaluation period and ne evaluation is finalized.	are s for development. Responses will be visible to the Sa
Self-Appraisal is an opportu supervisor once the employ Question Summarize your progress achievements and succes:	nity for the employee to highlight key accomplis as allows. Employee may modify content until th on current evaluation period goals including sig ful efforts.	hments during the evaluation period and he evaluation is finalized. Answer nificant	are s for development. Responses will be visible to the
Self-Appraisal is an opportu supervisor once the employ Question Summarize your progress achievements and succes	nity for the employee to highlight key accomplis ee allows. Employee may modify content until th on current evaluation period goals including sig iful efforts.	hments during the evaluation period and he evaluation is finalized. Answer nificant	are s for development. Responses will be visible to the
Self-Appraisal is an opportu supervisor once the employ Question Summarize your progress achievements and succes:	nity for the employee to highlight key accomplis ee allows. Employee may modify content until th on current evaluation period goals including sig ful efforts.	Inherents during the evaluation period and he evaluation is finalized. Inificant Answer Inificant 4000 characters remaining	are s for development. Responses will be visible to the

You can copy and paste information into the answer field from other documents. Note the characters remaining field and ensure you do not exceed the character limit. If you do, the document will not save, and you will receive an error message. All employees are encouraged to complete the Self-Appraisal question/answer section.



BEGIN EVALUATION - EMPLOYEE

Once you have completed your self-appraisal portion you can also attach documents on the Attachments Tab. Click on Save or Save & Next

Performance Laluation	Back to Performance List
Employee Empli Employee Name Evaluation Type Evaluation Status	00584522 ARNOLD, ALISHA A Summary Evaluation Waiting on Supervisor Allow Supervisor View
Employee Self-Appraisal	Attachments Status
The supervisor and employee certificate of training, resume, Human resources can attach	may each upload one document (multiple documents must be combined in a single PDF or ZIP te). Attachment examples: letter of commendation, customer feedback. Attachment file size may not exceed 2MB. Ine additional document after an evaluation is complete. All attachments are visible to the employee, stoervisor, and human resources.
The uploaded file must not	exceed 2MB in size.
Attachment	Browse
HR Attachment	No attachment.
	Save Save & Next

When you are finished with the self-appraisal and are ready to allow your supervisor to view click Allow Supervisor View



COMPLETING EVALUATION - SUPERVISOR

You can begin working on the supervisor portion of the evaluation at the same time the employee is completing the self-appraisal. Once the employee has completed their self-appraisal and allowed supervisor view, you will receive an email notification. You can then view the employee's responses as well as any attachments they have uploaded.

Begin working your way through each of the tabs and clicking "Save & Next" as you go from one tab to another.

General Expectation	s Criteria for Success	Goals	Employee Self-Appraisal	Attachments	Overall Rating	Status
Note: Do not click Criteria for Success	"Allow Employee" to and Goals sections.	o view u	ntil you are comple	ted with at le	ast the Expec	tations,
Performance Evaluation		-+			Back to Perfor	mance List
Employee EmpliDDOEmployee NameAFEvaluation TypeSuEvaluation StatusWith	584522 RNOLD, ALISHA A Immary Evaluation alting on Supervisor	Allow Er	Nnployee View			
General Expectations O Thank you for your participation I development of UW-Madison emp	Criteria for Success Goals E n this performance management pro loyees.	Employee Self-, cess. Identifyin	Appraisal Attachments Ove	erall Rating Status	ant activity in fostering	
evaluation is finalized by the supe	iui consideration. You may return mu rivisor.	indple times to t	ompiete this evaluation. All content	may be modified by the	person who creates it, un	iui trie
Sup	ervisor Diana M Allaby					
Evaluatio	n Type * Summary Evaluation		T			
Evaluation Period Sta	rt Date * 11/01/2015					
Evaluation Period Er	od Date * 07/24/2017					
					Save	& Next



COMPLETING EVALUATION -SUPERVISOR: EXPECTATIONS

The Job Function, Expectations and Rating must be filled in on all evaluation types except for Thirty Day Conversation as that Rating would not be applicable and is unable to be filled in. The Rating Explanation gives you the opportunity to comment on employee's performance within that area.

General Expectations	Criteria for Success Goals	Employee Self-Appraisal	Attachments Overall Rating	Status
These are the key job functions a Expectations, Unable to Rate/Not	and expectations for this evalua Rated.	ation period. Rating scale: Exemp	olary, Successful, Developing, Partia	ally Meeting Expectations, Not Meeting
*Job Function	*Expectations	> *Ratin	g	Rating Explanation
Note: 512 character limit Example: Conduct Payroll with r errors.	Note: 512 characte minimal Example: Meet pay	er limit rroll calc. deadlines.		Note: 1024 character limit
Add Row				Save Save & Next

Click Add Row to begin inputting the Job Function and Expectations. The Job Functions are the critical components of the employee's role and may change over time. You must add at least one Job Function. All Job functions entered will carry through to each subsequent evaluation. A best practice is to take the key areas of the PD or PVL. (Sample Job Functions and Expectations on page 14 and 15)

Rating Options are as follows: (See Rating Explanation Guide page 16)

Exemplary Successful Developing Partially Meeting Expectations Not Meeting Expectations Unable to Rate/Not Rated



COMPLETING EVALUATION -SUPERVISOR: EXPECTATIONS

Sample Job Function and Expectations:

Job Function: Basic duties for which an employee is responsible. These duties may vary from one position to the next, even within the same pool of employees.	Expectations: Clear and concise performance objectives to complete the overall job function.
Administrative Tasks Participate on teams, serve as a resource person using software tools to enhance the effectiveness of committees and teams Plan and organize departmental and/or vision related special events	 Engaged and effective team member who makes a strong contribution Well-planned events Calendaring-Scheduling (timely, and accurately) Planning Events in a timely manner. Preparing for meetings Preparing reports Participating in projects
Research Perform data linkages and play a key role in conducting analysis on multiple large-related databases Communicate analysis and evaluation of data to public, internal/external staff and partners, and other agencies Participate as a data expert on	 Following protocols Analyzing data Documentation of research Grant writing Developing research ideas Accurate, timely and relevant analysis Communications that are clear, accurate and appropriate to the audiences Maintain and share high degree of expertise
Grants Administration	 Identifying grant opportunities Editing and reviewing grant proposals Working with PI to meet deadlines Completing post-award duties
Outreach Serve as a primary outreach contact for the University of Wisconsin	 Developing and maintaining relationships Developing informational materials Sustaining up-to-date knowledge & skills Communicating effectively with community partners
Plan and organize training and public policy program admission and recruiting efforts Plan and organize program-wide activities	 Managing events Well-attended, successful outreach events with positive feedback from audiences Well-organized and attended events
Maintain training program courses	 Course content is up to date and relevant to the audiences

COMPLETING EVALUATION -SUPERVISOR: EXPECTATIONS

Sample Job Function and Expectations Continued:

Job Function: Basic duties for which an employee is responsible. These duties may vary from one position to the next, even within the same pool of employees.	Expectations: Clear and concise performance objectives to complete the overall job function.
Management/Supervisor	Setting Vision and Goals
Oversee the recruiting, staffing, classification, and employment life cycle processes for all employee categories	 Monitor progress against goals on an ongoing basis, ensuring that course corrections are made as needed. Consistency in communication with your staff and supervisor.
Monitor compliance with performance management deadlines and milestones; assist employees	 Ensure that quality service is provided in a timely manner

(NOTE: A best practice is to take the job functions from the Job Description, PD, PVL. Focus on key functions that are essential to the role.)



What questions do you have about the Expectations Tab?

PERFORMANCE MANAGEMENT & DEVELOPMENT PROGRAM RATING SCALE GUIDE

The Performance Management & Development Program (PMDP) rating scale guide is focused on providing clear levels of performance standards. The rating scale is meant as a best practice tool to aid managers and supervisors with the evaluation of employees. The definitions/examples contain language and common terminology that can be applied to measure the level of each employee's performance.

Encouraging professional growth as well as developing healthy, inclusive and engaging employee/manager/supervisor relationships through effective performance activities is an essential component of a Performance Management & Development program.

PERFORMANCE RATINGS

EXEMPLARY	Performance consistently exceeded the communicated expectations in all essential areas of responsibility, job function or goals
	 Overall quality of work was excellent
	 Employee made an exceptional or unique contribution in support of
	school, college, division or University objectives
	• Employee demonstrated a very high degree of expertise and serves
	as a model of excellence or coach to other employees
SUCCESSFUL	• Performance consistently met the communicated expectations in all
	essential areas of responsibility, job function or goals
	 May occasionally exceed requirements
	This rating conveys solid, effective performance
DEVELOPING	Performance met the communicated expectations in most areas of
	responsibility, job function or goals
	• Employee is progressing and on track to achieve expectations, job
	functions or goals
PARTIALLY	Performance did not consistently meet communicated expectations
MEETING	in one or more areas of responsibility, job function or goals
	 A professional development plan to improve performance may be recommended
NOT MEETING	Performance was consistently below expectations in most areas of
	responsibility, job function and goals and/or reasonable progress was not made
	• Significant improvement is needed in one or more important area
	• A professional development plan to correct performance, including
	timelines, should be outlined and monitored to measure progress
UNABLE TO RATE /	 Not rated – not using
NOT RATED	 Criteria not being measured – comments only
	Not applicable to employee's role
	 Not yet trained – unable to rate

COMPLETING EVALUATION -SUPERVISOR: CRITERIA FOR SUCCESS

Criteria for Success reflect key skills and values that employees are expected to demonstrate. If some criteria do not apply you can choose "Not Rated/Unable to Rate". (Refer to Rating Scale Guide on Page 17.) Only Summary and Summary Probation evaluation types will have the Criteria for Success tab.

Performance Evaluation			Back to Performance List
Employee EmpliD Employee Name Employee Unit Evaluation Type Evaluation Status	00530533 GOMEZ RENDON, SARAH EDUC/GEN ADMIN/DEAN'S OFFICE - HR ASST ADV Summary Evaluation (7/1/2017 - 6/30/2018) Waiting on Supervisor	Allow Employee View	
General Expectations	Criteria for Success Goals Attachments	Overall Rating Status	
Criteria for Success reflect k Expectations, Not Meeting E	ey skills and values that unit employees are expected to xpectations, Unable to Rate/Not Rated.	demonstrate. Rating scale: Exempl	ary, Successful, Developing, Partially Meeting Save Save & Next
Performance Criteria		* Rating [Definitions]	Rating Explanation
Commitment to the miss Makes good decision work unit's mission. Uses resources appr Helpful to others in s Develops skills to do	ion of the University and work unit is that are consistent with the university's, school's, and opriately (other staff, central campus, etc.) olving problems and achieving common goals. job well.		• 4000 characters remaining
Positive approach to cha • Demonstrates recept • Is flexible in methods • Shows a willingness	nge and improvements iveness to new ideas and approaches. of work completion.		•



COMPLETING EVALUATION - SUPERVISOR: CRITERIA FOR SUCCESS

(Note: Criteria for Success questions could vary by unit/department, however, the most common for School of Education are shown below.)

Performance Criteria

Commitment to the mission of the University and work unit

- Makes good decisions that are consistent with the university's, school's, and work unit's mission.
- Uses resources appropriately (other staff, central campus, etc.)
- · Helpful to others in solving problems and achieving common goals.
- · Develops skills to do job well.

Positive approach to change and improvements

- · Demonstrates receptiveness to new ideas and approaches.
- · Is flexible in methods of work completion.
- · Shows a willingness to try new methods; takes advantage of learning opportunities.
- Offers constructive solutions for making effective changes.

Commitment to the job

- · Grasps the job to be done.
- · Meets schedules and deadlines.
- · Shows initiative, anticipates needs, and takes appropriate action to make things better.
- Is accurate and avoids careless mistakes.
- · Shows an appropriate sense of urgency in completing work and addressing the needs of others.
- Is dependable and reliable.

Commitment to fostering a respectful, effective, and collegial work environment

- · Is tactful, honest, and respectful in communications.
- Shows respect for individual differences (lifestyle, behavior, abilities, attitudes, values, and views).
- · Provides and accepts guidance and coaching.
- · Is approachable and accessible; maintains cooperative work relationships.
- · Deals constructively, discreetly, and directly with conflict.
- Supports a positive work environment.

Only complete this section if the employee being evaluated is a supervisor or manager

- Manages employee performance thoroughout the year and provides ferquent feedback.
- · Empowers others to make decisions and suggest changes.
- Addresses conflict and brings to a constructive conslusion.
- · Leads in a way that promotes a positive work environment.

COMPLETING EVALUATION -SUPERVISOR: GOALS

- The Goal Type can be Current (relevant to the current evaluation period) or Future (relevant to future evaluation periods).
- A Thirty-Day Evaluation will only have future goals.
- All other evaluation types must have at least one current goal (that carried forward from the previous evaluation) and at least one future goal (that will carry forward to the next evaluation).
- Future goals are not rated.

erformance Eva	luation				Back to Pen	formance Lis
Employee EmpliD Employee Name Evaluation Type Evaluation Status	00584522 ARNOLD, ALISHA A Summary Evaluation Walting on Supervisor	Allow Employee	View			
General Expec	tations Criteria for Success	Goals Employee Self-Apprais	al Attachments	Overall Rating	Status	
The Goal Type can b other evaluation type evaluation). Future g	be Current (relevant to the current es have at least one current goal (t goals are not rated. Rating scale: E	evaluation period) or Future (relevar hat carried forward from the previous xemplary, Successful, Developing, P	nt to future evaluation evaluation) and at le artially Meeting Expect	periods). A Thirty-E ast one future goal tations, Not Meeting	Day Evaluation will only have future (that will carry forward to the next g Expectations, Unable to Rate/Not	e goals. All : Rated.
Goal Type	*Goal Description 😡	Progress Towards Goal	*Rating		Rating Explanation	
	Note: 512 character limit Example: Develop a performance management system for the College of Engineering.	Note: 512 character limit Example: Participated on performance management work team.			Note: 1024 character limit	
				/	Save Sa	ve & Next
C	lick Add Row to ad Click Save or S	d goals and then ave & Next				
M an ty	ake sure you have ad one Future Goal vpes except Thirty I	one Current Goal for all evaluation Day conversation				

COMPLETING EVALUATION - SUPERVISOR & EMPLOYEE: GOALS



Goal Setting - Setting Goals Effectively

The process of setting goals should be a collaborative process between an employee and their manager/supervisor.

- ✓ Setting Goals
 - Whether your goal is long-term or short-term the most widely used framework is SMART.
- ✓ Aligning Goals
 - Goal alignment is critical for success. Not only does it ensure that each person within a team can see the direction for the business need but also how their specific role fits into the "big picture".
 - Discuss what the strategic goals and objectives are across your division/ school/ college/ department.
 - Reduce redundancy find better ways to support each other.
 - Focus efforts on most important/critical goals assign tasks effectively based on skill sets.
 - Understand clearly how all responsibilities are associated with specific goals.
 - Strengthen accountability by assigning / communicating clear, measurable and articulated goals.

✓ Tracking Goals

- How will you know if you are on the right path to success if you don't check progress?
- What does success look like and how do I get there?
- Managers need to be aware of progress and assist in resources needed, revisit and reprioritize if needed.
- Focus daily efforts on meaningful / prioritized tasks.
- Organize and reassess frequently.
- Create action plans.

How can SMART Goals help?

SMART Goals are an effective tool for both managers/supervisors and employees for setting goals and for making sure that everyone is on the right track. They provide detailed information regarding an individual's goal and what success means in terms of that goal. Clear goal setting ensures that all parties are on the same page.

What does "SMART" mean?

Specific

Does the objective tell me precisely what I have to do to succeed?

Measurable

Does the objective tell me how the results will be measured?

Achievable

Does this objective offer me a challenge and stretch? Is there a reasonable chance I can meet this challenge?

Relevant

Does this objective help support the organizational goals? Do I possess the knowledge, skills, abilities, and support to complete this?

Time Sensitive

When do I have to have this completed? When do we review progress?

For Additional tools/resources on SMART Goals:



TRE Toolkit	tre.ohr.wisc.edu
Recruitment Planning	
Recruitment	
Talent Recruitment and Engagement Management Sy.	stem (TREMS)
Applicant Assessment	
Applicant Communications and Offer Letter Template	s
• Entering the Hire	
▹ Onboarding	
▼ Performance Management	
Resources	
 Setting Goals and Expectations Conversations 	
 Introduction to SMART Goals eLearning self-sture 	dy module

- SMART Goal Customizable Template
- Setting Goals and Expectations Worksheet
- New Employee Goals and Expectations Template

COMPLETING EVALUATION -SUPERVISOR & EMPLOYEE: ATTACHMENTS



- The supervisor and employee may each upload one document (multiple documents must be combined in a single PDF or ZIP file). Attachments examples: letter of commendation, certificate of training, customer feedback or other templates such as SMART Goal template.
- Attachment file size may not exceed 2MB
- HR Admins can also attach one additional document after an evaluation is complete. All attachments are visible to the employee, supervisor, and human resources.

Performance Evaluation		Back to Performance List
Employee EmpliD Employee Name Evaluation Type Evaluation Status	00584522 ARNOLD, ALISHA A Summary Evaluation Waiting on Supervisor Allow Employee View	
General Expectations	Criteria for Success Goals Employee Self-Appraisal Att	tachments Overall Rating Status
The supervisor and employee certificate of training, resume	e may each upload one document (multiple documents must be combined , customer feedback. Attachment file size may not exceed 2MB.	ed in a single PDF or ZIP file). Attachment examples: letter of commendation,
Human resources can attach	one additional document after an evaluation is complete. All attachments	ts are visible to the employee, supervisor, and human resources.
The uploaded file must not	t exceed 2MB in size.	
844 - 1		Provide
Attachment		Browse
Employee Attachment	No attachment.	
HR Attachment	No attachment.	//
		Save & Next
	Click on browse to select the file you wish to upload and then click Save	

COMPLETING EVALUATION -SUPERVISOR: ALLOW EMPLOYEE VIEW

Once the supervisor completes the General, Expectations, Criteria for Success and Goals tabs they should allow the employee to view the evaluation.

Once you are ready for the employee to review the document click **Allow Employee View.**

Performar	nce Evaluation							Back to Performance List
Employee Employee Evaluatio Evaluatio	e EmpliD e Name on Type on Status	00774557 GALLAY, ERIN E Summary Evaluation Waiting on Supervisor		Allow Employee View				
General	Expectations	Criteria for Success	Goals	Employee Self-Appraisal	Attachments	Overall Rating	Status	
Green circl complete.	les indicate comple The list will reflect f	eted steps. Red circles ind the status of each content	icate next s tab.	steps required for progress and	d blue circles india	ate pending steps	that will be avail	able when the red steps are



Click **yes** to allow the employee to view your responses.

Are you sure?	×
By clicking this button, all of your responses will be visible by the employee.	
 Yes No	,

COMPLETING EVALUATION -SUPERVISOR: WAITING ON DISCUSSION

After the supervisor clicks "Allow Employee View", the employee will receive an email notification. The next step is to have a conversation with the employee and then each of you will finalize your portions.

	nce Evaluation						
Employed Employed Evaluatio Evaluatio	e EmplID e Name on Type on Status	00774557 GALLAY, ERIN E Summary Evaluatio Waiting on Discus:	on sion	Finalize Evaluation			
General	Expectations	Criteria for Succ	ess Goals	Employee Self-Appraisal	Attachments	Overall Rating	Status
complete.	THE IISL WIII FERELLY	Manager Conter	oyee Content	2 Finalize Evaluation	3 Employee Acknowledgemen	t	
	Evalua	tion Status The	evaluation has	not yet been finalized. This sh	hould occur after th	e Employee/Super	visor discussion takes place.
	Ex	pectations All i	tems complete.				
	Critoria fr						
	Griteria in	or Success All	terns complete.				
	Citteria in	Goals All i	tems complete.				
	Employee Sel	Goals All i Goals All i f-Appraisal All i	tems complete. tems complete. tems complete.				

Status Changes to Waiting on Discussion

COMPLETING EVALUATION - SUPERVISOR: OVERALL RATING

The performance management policy requires that an overall rating of **Meeting Expectations** or **Not Meeting Expectations** be used as a measurement for both the Mid-Point Conversation and Summary Evaluation Types. Click on Overall Rating Tab. To select Overall Rating click **Overall Rating** on Drop Down

General	Expectations	Criteria for Success	Goals	Employee Self-	-Appraisal	Attachments	Overall Rating	Status
Overall Rati	ing will reflect Mee	ting Expectations or Not M	/leeting Exp	ectations once co	ompleted by t	the supervisor. Th	e performance evalu	uation is ava
o	verall Rating *			· O				
Additional	Performance							
	_			•				
		Meeting Expectation	ons					
View	Borformanco	Not Meeting Expec	tations					
Evalu	ation As PDF							

COMPLETING EVALUATION -SUPERVISOR: CONVERSATION DATE

In addition to the overall rating, the supervisor must also enter the date the performance conversation took or will take place. The supervisor can also input additional comments in the Additional Performance Information section.

Performance Evaluation	Back to Performanc
Employee EmpliD 00040383 Employee Name STEVWART, ANN T Employee Unit VET M/SA I/SA-TECHS - VETERINARY TECH 3 Evaluation Type Summary Evaluation (1/1/2017 - 12/31/2017) Evaluation Status Walting on Supervisor	
General Expectations Criteria for Success Goals Attachments Overall Rating Status Overall Rating will reflect Meeting Expectations or Not Meeting Expectations once completed by the supervisor. The performance evaluat Status	on is available to download and print.
Overall Bating	
Additional Performance Information	



COMPLETING EVALUATION - EMPLOYEE

After the conversation, the employee can modify their self-appraisal and attachments if needed. Employee should make any changes prior to the supervisor finalizing the evaluation.

mployee EmplID mployee Name valuation Type valuation Status	00252846 BALLY, JOY Summary Evaluation Waiting on Discussion				
eneral Expectations	Criteria for Success	Goals Employee Sel	f-Appraisal Attachments	Overall Rating	Status
nployee Status	Employee Section Comple	te			
If-Appraisal is an opportur pervisor once the employe	nity for the employee to high e allows. Employee may mo	light key accomplishments dify content until the evalu	during the evaluation period ation is finalized.	and areas for developm	ent. Responses will be visible to the
Juestion			ânswer		Save
Describe a time in the last y	year when you were proud o	f the role that you played	Allower		
vorking with your team or c	o-workers.	, and fore and you proyou			
	Make any char	nges needed ar	nd then click on	Save or Save	& Next.
rformance Evaluatior	ı				Back to Performance
Employee EmpliD	00774557				
Employee Name Evaluation Type Evaluation Status	GALLAY, ERIN E Summary Evaluation Waiting on Discussion				
General Expectations	Criteria for Success	Goals Employee Se	lf-Appraisal Attachment	Overall Rating	Status
he supervisor and employe ertificate of training, resum	ee may each upload one doo e, customer feedback. Attac	cument (multiple document hment file size may not exc	s must be combined in a sin ceed 2MB.	gle PDF or ZIP file). Attacl	hmen examples: letter of commendation
uman resources can attact	h one additional document a	fter an evaluation is compl	lete. All attachments are visil	le to the employee, supe	rvisor, and human resources.
he uploaded file must n	ot exceed 2MB in size.				
Attachment			Brow	se	
upervisor Attachment	No attachment.				
HR Attachment	No attachment.				
					Save Save & Nex
04					
8 74	lata .				

FINALIZING EVALUATION -SUPERVISOR



FINALIZING EVALUATION - EMPLOYEE

Once employee reviews Clicks on "Employee Acknowledgement"

Performance Evaluation

Employee EmpliD	00584522	
Employee Name	ARNOLD, ALISHA A	
Evaluation Type	Summary Evaluation	
Evaluation Status	Waiting on Employee Acknowledgement	Employee Acknowledgement



Evaluation Type Evaluation Status		Summary Evaluation (1/1 Complete	1/2017 - 12/31/	2017)		
General Expec	ctations	Criteria for Success	Goals E	mployee Self-Appraisal	Attachments	Overall Rating
Overall Rating will re	eflect Meet	ing Expectations or Not M	leeting Expecta	tions once completed by t	he supervisor. Th	ne performance evaluation is available to download and print.
Overall R	Rating *	Meeting Expectations	•	Θ		
Conversation	1 Date *	01/02/2018		Θ		
Additional Perform	mance Info	ormation				
						li.
4000 characters ren	maining					
View Perform Evaluation As	nance s PDF	Download				

Performance Evaluation is now complete

- Employee and Supervisor get email and can review documentation
- Employee and Supervisor can go in to review but not change
- Can download PDF copy from within review on Overall Rating Tab



What questions do you have about the process or PMDP?

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THANK YOU



TO REPORT SYSTEM PROBLEMS OR FOR ANY QUESTIONS:

• Contact your Division/Department HR representative

